

# Family Satisfaction and Engagement Survey 2018 - 2019

**Trevista at Horace Mann** 

#### Survey Response Rates Trevista at Horace Mann

2017			20	18	2019			
	School esponse Rate	District Response Rate	School Response Rate	District Response Rate	School Response Rate	District Response Rate		
	75.62%	48.94%	36.58%	42.38%	38.79%	37.18%		

#### **Family Satisfaction and Engagement Survey - Summary by Category**

The following is a summary of the overall data by category of Trevista at Horace Mann's family School Satisfaction Surveys. The parent survey was scored on a 5 point scale.

		2017			2018		2019				
	N Respones	Average School % Pos Resp	Average Dist % Pos Resp	N Respones	Average School % Pos Resp	Average Dist % Pos Resp	N Respones	Average School % Pos Resp	Average Dist % Pos Resp		District 18 to 19 Change
Overall	181	83.8%	81.1%	85	78.6%	82.1%	108	82.8%	85.1%	4.3%	3.0%
General	179	81.5%	79.6%	82	77.4%	80.6%	107	80.2%	81.3%	2.8%	0.6%
Involvement Opportunities	179	83.5%	80.7%	84	78.0%	81.6%	107	85.7%	88.4%	7.7%	6.8%
Communication	181	78.4%	75.3%	85	71.5%	77.4%	108	77.4%	81.5%	5.9%	4.1%
Academics	179	88.9%	85.2%	84	84.3%	86.0%	107	89.7%	88.5%	5.4%	2.5%
School Environment	180	86.9%	85.0%	82	83.1%	85.3%	107	82.9%	85.1%	-0.2%	-0.2%



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Category	N Respones	Average School % Pos Resp	Average Dist % Pos Resp	N Respones	Average School % Pos Resp	Average Dist % Pos Resp	N Respones	Average School % Pos Resp	Average Dist % Pos Resp		District 18 to 19 Change
General											
I would recommend this school to others.	179	83.8%	83.1%	82	81.7%	84.2%	107	83.2%	85.0%	1%	1%
Overall, how satisfied are you with your child's school?	177	79.1%	76.0%	82	73.2%	77.1%	105	77.1%	77.5%	4%	0%
Involvement Opportunities											
How satisfied are you with opportunities to connect you to other parents at your child's school.	179	69.3%	71.7%	83	62.7%	73.7%	92	82.6%	87.7%	20%	14%
How satisfied are you with resources (verbal, printed materials, or online) on ways you can support your child's learning at home.	179	84.9%	83.4%	83	85.5%	84.1%	103	84.5%	89.1%	-1%	5%
How satisfied are you with updates about your child's school.	178	87.1%	88.2%	84	89.3%	89.1%	107	86.0%	91.6%	-3%	3%
How satisfied are you with parent workshops, trainings, or classes provided at your child's school.	178	82.0%	67.5%	84	66.7%	67.3%	102	84.3%	83.5%	18%	16%
How satisfied are you with parent-teacher conferences that provide information that is clear, usable, and linked to my child's learning.	176	90.3%	87.7%	84	92.9%	88.4%	107	88.8%	89.0%	-4%	1%
How satisfied are you with information about how you can be involved at your child's school.	179	81.6%	83.3%	84	72.6%	84.6%	106	84.0%	89.7%	11%	5%
How satisfied are you with opportunities to talk to the school about how you and the school can help your child succeed.	177	89.8%	83.2%	80	76.3%	83.9%	101	89.1%	87.6%	13%	4%
Communication											
How well does your child's school reduce barriers to parents participating in the school by providing services such as child care, translation and interpretation, convenient meeting times, locations accessible to parents, etc.	181	74.6%	69.5%	83	68.7%	72.3%	100	80.0%	79.4%	11%	7%



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Communication											
How well does your child's school make parents feel welcome	e. 180	85.0%	83.7%	82	89.0%	85.2%	108	86.1%	86.2%	-3%	1%
How well does your child's school communicate respectfully with people from diverse culture/language background.	181	82.9%	78.4%	82	75.6%	80.4%	105	88.6%	88.5%	13%	8%
How well does your child's school develop two-way channels for communications from home to school and from school to home.		79.4%	79.3%	83	75.9%	81.1%	105	76.2%	83.0%	0%	2%
How well does your child's school encourage the community to be involved with the school in a variety of ways.	180	78.3%	75.4%	84	67.9%	77.3%	106	76.4%	82.4%	9%	5%
How well does your child's school ask for your input about important school decisions.	181	68.0%	62.5%	85	58.8%	64.8%	101	61.4%	68.5%	3%	4%
How well does your child's school value the diversity of children's backgrounds.	180	79.4%	78.3%	82	78.0%	80.5%	103	79.6%	84.3%	2%	4%
How well does your child's school provide a helpful person who will respond to my concerns.	180	81.1%	76.5%	80	71.3%	78.6%	101	71.3%	80.3%	0%	2%
How well does your child's school offer a variety of opportunities for parents to volunteer at the school.	180	77.2%	74.0%	82	58.5%	75.9%	99	75.8%	80.6%	17%	5%
Academics											
How satisfied are you with your child's school's ability to provide academic support needed to meet your child's needs	179 	90.5%	87.8%	84	88.1%	88.3%	104	90.4%	90.1%	2%	2%
How satisfied are you with your child's school's ability to use appropriate resources, such as technology, to motivate student learning.	177	91.5%	90.1%	82	90.2%	90.9%	103	94.2%	93.4%	4%	3%
How satisfied are you with your child's school's ability to provide information about before or after-school activities, tutoring, or other school programs that can support your child.	179	85.5%	82.7%	83	84.3%	84.2%	101	95.0%	88.6%	11%	4%



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Academics											
How satisfied are you with your child's school's ability to incorporate your child's goals, strengths, and talents in his/her learning.	177	91.0%	83.5%	83	79.5%	84.2%	101	89.1%	87.5%	10%	3%
School leadership emphasizes high academic expectations for all students.	179	86.0%	81.7%	82	79.3%	82.2%	107	80.4%	83.0%	1%	1%
School Environment											
The school creates an environment that emphasizes the importance of positive relationships between school and home.	176	85.2%	81.7%	82	70.7%	82.4%	106	82.1%	83.3%	11%	1%
The front office staff is friendly and welcoming.	179	82.7%	86.2%	81	80.2%	86.8%	106	87.7%	87.2%	7%	0%
I have confidence in the people at my child's school	180	87.2%	84.7%	82	86.6%	85.3%	107	86.0%	85.8%	-1%	1%
The school creates a school environment that helps children learn.	179	88.8%	87.2%	81	85.2%	87.6%	106	90.6%	88.0%	5%	0%
My child's school is a safe place to learn.	178	88.8%	88.6%	81	88.9%	87.6%	106	86.8%	86.9%	-2%	-1%
My child is challenged by the work s/he is given.	179	83.8%	81.6%	81	79.0%	81.3%	107	76.6%	81.6%	-2%	0%
The teachers care about his/her success.	179	91.1%	88.3%	81	87.7%	89.0%	107	86.0%	88.9%	-2%	0%
My child's school motivates my child to work hard.	178	88.2%	82.4%	82	86.6%	83.1%	106	79.2%	82.9%	-7%	0%
My child's school prepares him/her for the next academic year.	169	89.3%	85.9%	80	83.8%	86.5%	99	81.8%	86.2%	-2%	0%



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School Environment												
My child's school prepares him/her for college and career.	70	80.0%	82.2%	27	81.5%	81.5%	57	63.2%	76.1%	-18%	-5%	